



GFA GOMEMBERSHIP

A new membership system for the GFA

WHAT IS CHANGING?

- GoMembership replaces all membership and club management for the GFA
- Takes payments and manages Membership purchase and Renewal
- Manages all Member Profile details
- Manages Club affiliations
- Manages AMO affiliations and payments
- Qualifications and Credential Management (Endorsements and Authorities)
- Event promotion and Management, booking and ticket purchase
- Link to GoMembership <https://gfa.azolve.com> will be available on the GFA Website

WHAT IS NOT CHANGING?

- SOAR Reports
- Form 2 Kits
- Aircraft Register
- GPC and OO applications
- GFA Met
- And anything else not mentioned

MEMBERSHIP PROCESS CHANGES

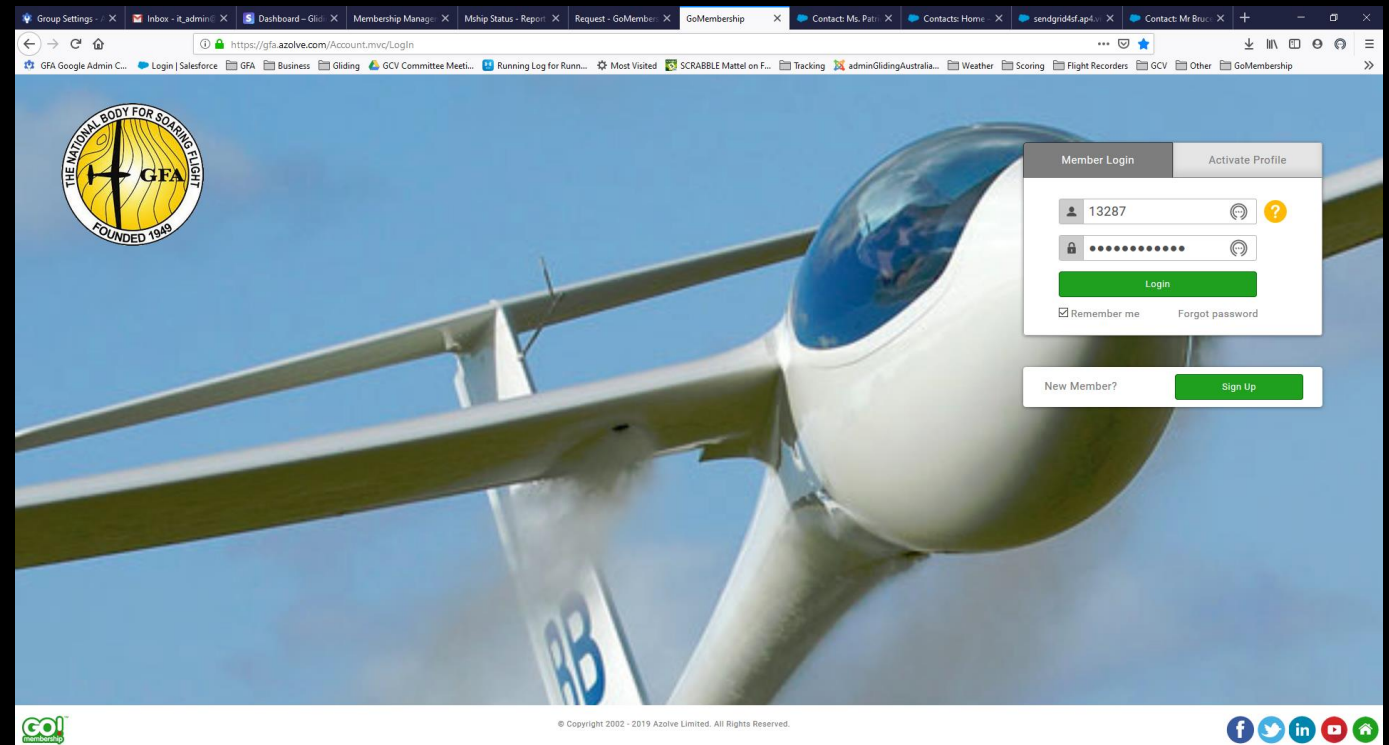
- 2 stage process – register in GoMembership, then buy a membership
- Membership types remain mostly the same (new type for Student Membership separate from Junior membership)
- Membership types offered are restricted by rules for eligibility, eg age (if you are not eligible the option will not be there)
- Self-service for members following email reminders
- Members can download their own profile documents

LOGIN

Username is your existing Membership Number (numeric, no M)

On first entry, "Activate Profile". This allows you to set a password.

There will be a one-time Terms and Conditions page



MEMBERS MENU

Members Profile

Membership

Shopping Cart (pay for membership)

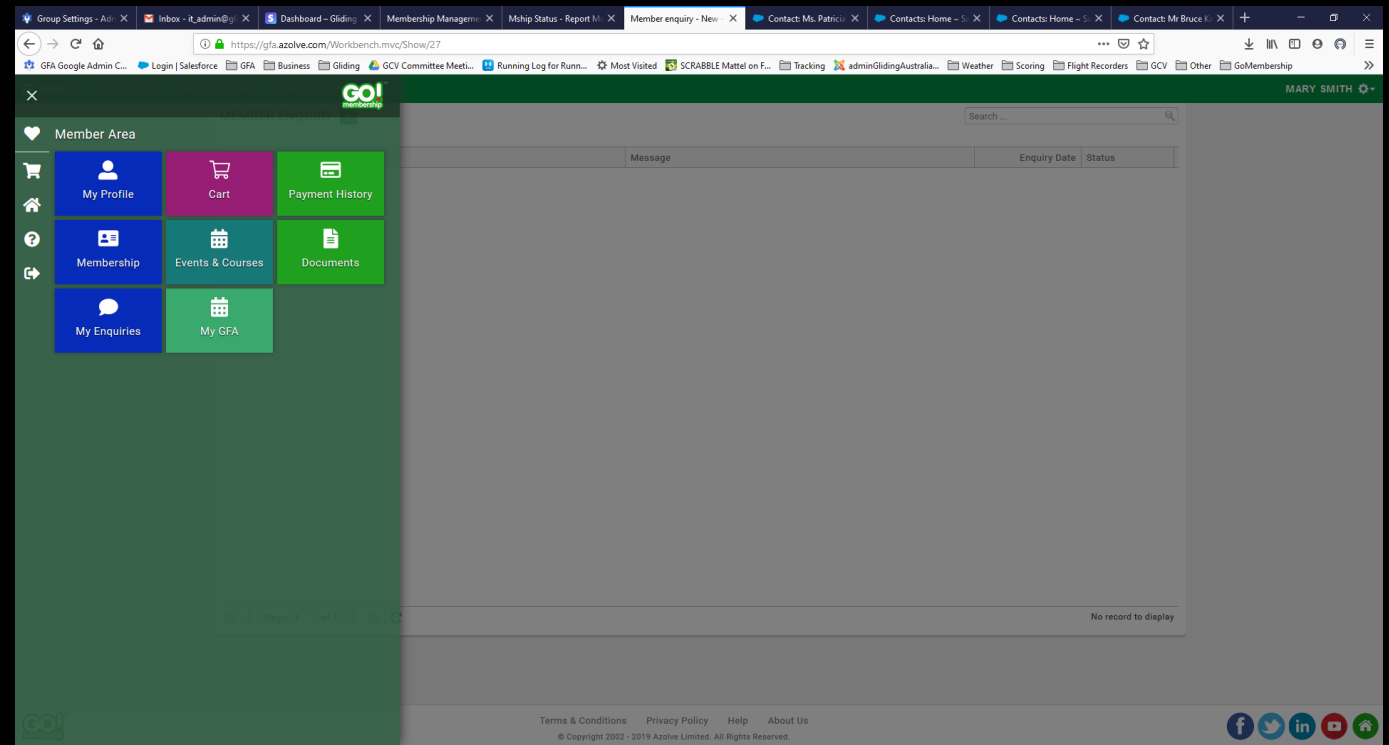
Payment History

Events and Courses

Documents

Enquiries

MyGFA (use existing MyGFA login)



MEMBER PROFILE

Basic Details

Emergency Contacts

Equality (Diversity, disability)

Credentials and Qualifications

Member Details (more info)

Choose a club (or more than one)

The screenshot displays a web application interface for a member profile. The browser's address bar shows the URL <https://gfa.azolve.com/Workbench/mc/Show/5>. The page has a green header with a navigation menu containing 'MENU', 'MY PROFILE', 'MEMBERSHIP', and 'EVENTS & COURSES'. The user's name, 'MARY SMITH', is displayed in the top right corner.

The main content area is divided into three sections:

- Left Sidebar:** Contains a profile card for 'Mary Smith' with a placeholder image, email 'ms@gmail.com', phone '11111', and address '1 New St, Newtown'. Below this are links for 'Active Memberships', 'Notifications', and a 'Create Family' button. At the bottom is a dashed box labeled 'Add New/Existing'.
- MY PROFILE Section:** Has tabs for 'PROFILE', 'MEMBER DETAILS', and 'MEMBERSHIPS'. The 'PROFILE' tab is active, showing a 'Basic Details' form with fields for First Name (Mary), Last Name (Smith), Email Address (ms@gmail.com), Date of Birth (10/10/2006), Gender (Female), Address (1 New St), Line 2, Town (Newtown), State (Vic), Post Code (3456), Country (Australia), Contact Number (11111), and User Name (ms@gmail.com). There are 'Cancel' and 'Save' buttons at the top right of the form. A sidebar on the left of this section lists 'Emergency Contact', 'Equality', 'Opt Ins', 'Credentials', and 'Qualifications'.
- MY CLUBS Section:** Features a 'Select Club' button and a list of clubs. The first club listed is 'MILLICENT GLIDING CLUB' with a 'Member' status and icons for information, email, home, and location.

MEMBER DETAILS

Other names

Occupation

Nationality

ARN

And more...

The screenshot displays a web application interface for managing member details. The browser's address bar shows the URL <https://gfa.azolve.com/Workbench/mcq/Show/5>. The application has a green header bar with a navigation menu containing 'MENU', 'MY PROFILE', 'MEMBERSHIP', and 'EVENTS & COURSES'. On the left, a sidebar shows the user's email 'ms@gmail.com', phone '11111', and address '1 New St, Newtown'. Below this is a 'Create Family' section with an 'Add New/Existing' button. The main content area is titled 'ADDITIONAL DETAILS' and contains several form fields: 'Other Names', 'Informal Name', 'Nationality', 'Occupation', 'ARN', and a checkbox for 'Do you want the Gliding Australia Magazine posted overseas?'. There is also a 'Date Joined' field with a calendar icon and a 'How did you hear about us?' dropdown menu currently set to 'Radio Promotion'. A 'Comments' text area is located below these fields. At the bottom, the 'Medical Status' section has three radio button options: 'Self-Declaration' (selected), 'Drivers Licence Medical', and 'CASA Medical (or Foreign equivalent)'. On the right side of the main area, there is a purple box for 'MIL LICENT GLIDING CLUB Member' with icons for profile, messages, home, and a group. A right-hand sidebar contains a 'Content Blocking' section with standard settings, a 'Zoom' control set to 80%, and a 'Library' section with links to 'Logins and Passwords', 'Add-ons', 'Options', 'Customize...', 'Open File...', 'Save Page As...', 'Print...', 'Find in This Page...', 'More', 'Web Developer', 'Help', and 'Exit'.

MEMBERSHIPS

Memberships that fit your profile and GFA rules

Benefits are listed

Option for instalment or subscription payment

No recurring payment system (sorry)

The screenshot displays a web application for managing memberships. The user is logged in as Mary Smith (ID: 90048). The interface is divided into three main sections: MY PROFILE, MY CLUBS, and a central list of available memberships.

MY PROFILE: Shows the user's name, email (me@gmail.com), phone (1111), and address (1 New St, Newtown). It also includes a 'Create Family' button and a 'Add New/Existing' button.

MY CLUBS: A sidebar section with a 'Select Club' button and a list of clubs, including 'MILLICENT GLIDING CLUB'.

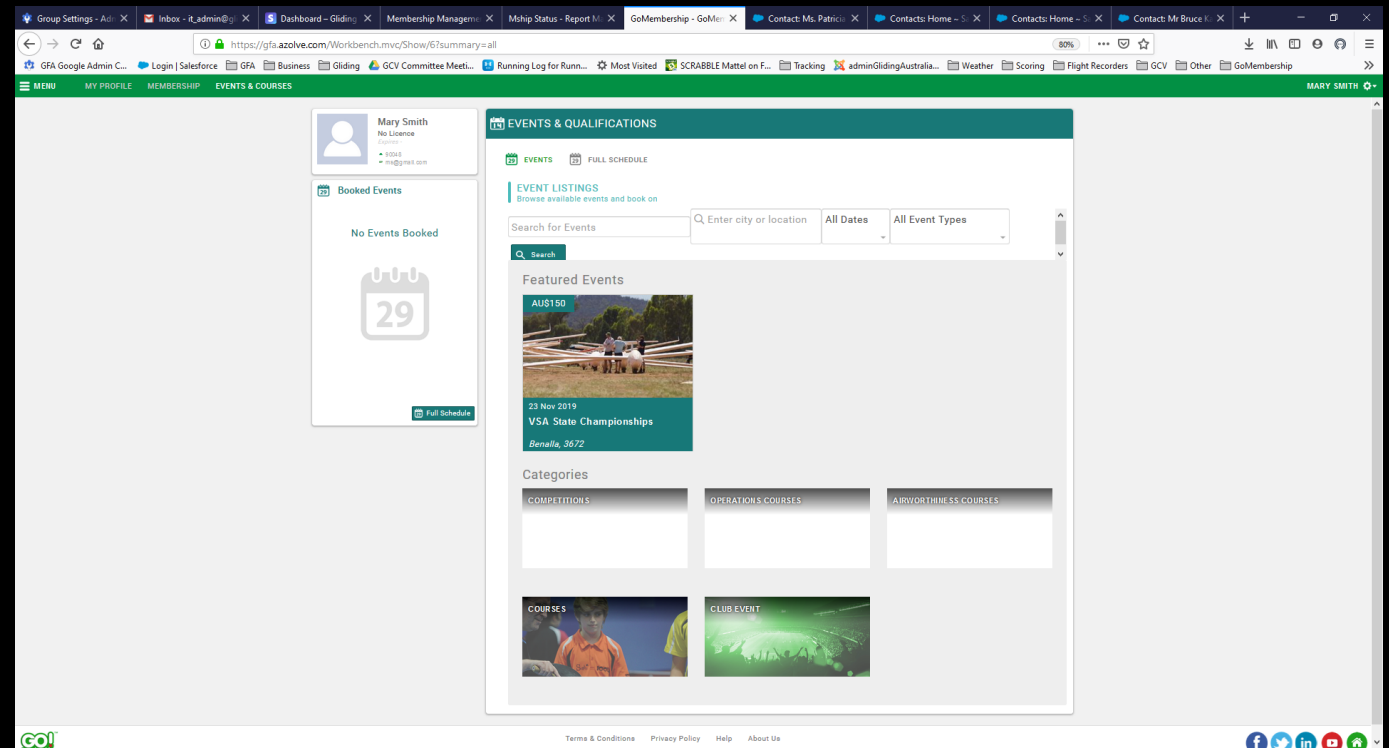
MEMBERSHIPS: A central section with three tabs: PROFILE, MEMBER DETAILS, and MEMBERSHIPS. The MEMBERSHIPS tab is active, showing a list of available memberships with their benefits and costs.

Membership Type	Cost	Benefits
Flying Junior	1 Year Membership	• Full Flying Privileges within the scope of qualifications and endorsements • Broad Based Liability Insurance Cover • Must be a member of an Affiliated Gliding Club • Must be under 18 years at the start of membership year.
Flying AAFC	1 Year Membership	• Full Flying Membership within the scope of qualifications and endorsements • Broad based Liability Insurance Cover • Subscription to Gliding Australia Magazine • Medical or Self Declaration required...
Tow Pilot Only	1 Year Membership	• May fly towplanes for a GFA Club subject to having appropriate licence and endorsements • Intended for those who ONLY fly towplanes. If you also fly gliders, take one of the Flying Memberships • Medical required as required by licence...

The footer includes the Go! logo, terms and conditions, privacy policy, help, and about us links, along with social media icons.

EVENTS AND COURSES

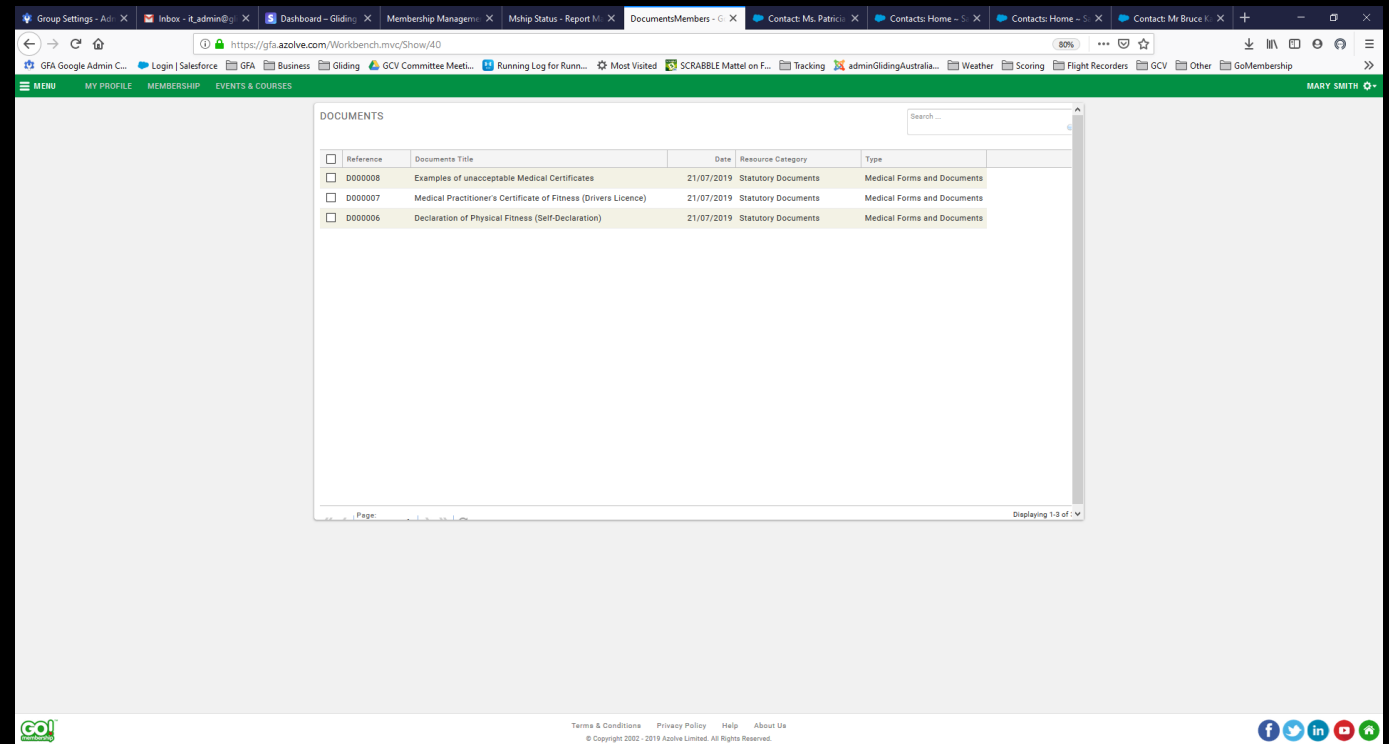
All available events and courses
Can check availability and timing
Book a place on a course or event
Pay for course or competition entry
Course can result in a credential issued



DOCUMENTS

A selection of popular documents
relevant to membership

Not the complete document library



The screenshot shows a web browser window with multiple tabs open. The active tab is titled "DocumentsMembers - G...". The address bar shows the URL "https://gfa.azolve.com/Workbench/mcq/Show/40". The page has a green header with a navigation menu including "MENU", "MY PROFILE", "MEMBERSHIP", and "EVENTS & COURSES". The user's name "MARY SMITH" is displayed in the top right corner. The main content area is titled "DOCUMENTS" and contains a table with the following data:

<input type="checkbox"/>	Reference	Documents Title	Date	Resource Category	Type
<input type="checkbox"/>	D000008	Examples of unacceptable Medical Certificates	21/07/2019	Statutory Documents	Medical Forms and Documents
<input type="checkbox"/>	D000007	Medical Practitioner's Certificate of Fitness (Drivers Licence)	21/07/2019	Statutory Documents	Medical Forms and Documents
<input type="checkbox"/>	D000006	Declaration of Physical Fitness (Self-Declaration)	21/07/2019	Statutory Documents	Medical Forms and Documents

At the bottom of the page, there is a footer with the "GO! AUSTRALIA" logo, links for "Terms & Conditions", "Privacy Policy", "Help", and "About Us", and a copyright notice: "© Copyright 2002 - 2019 Azolve Limited. All Rights Reserved." Social media icons for Facebook, Twitter, LinkedIn, YouTube, and Instagram are also present.

ENQUIRIES

Send a query to the GFA Office

The screenshot shows a web browser window with multiple tabs open. The active tab is titled "Member enquiry - New". The address bar shows the URL "https://gfa.azolve.com/Workbench.mvc/Show/27". The browser's address bar and tabs are visible at the top. Below the browser window, a green navigation bar contains the text "MENU MY PROFILE MEMBERSHIP EVENTS & COURSES" and the user's name "MARY SMITH". The main content area is titled "MEMBER ENQUIRY" and features a search bar. Below the search bar is a table with the following data:

Reference	Subject	Message	Enquiry Date	Status
EN000080	Membership	How do I set up my membership to pay by installment?	09/09/2019	New

At the bottom of the page, there is a footer with the "GO! azolve" logo, a copyright notice "© Copyright 2002 - 2019 Azolve Limited. All Rights Reserved.", and social media icons for Facebook, Twitter, LinkedIn, YouTube, and Instagram.

CREDENTIALS

Credentials are achievements or endorsements. They include Certificates, Endorsements, Medicals, Flight Reviews etc

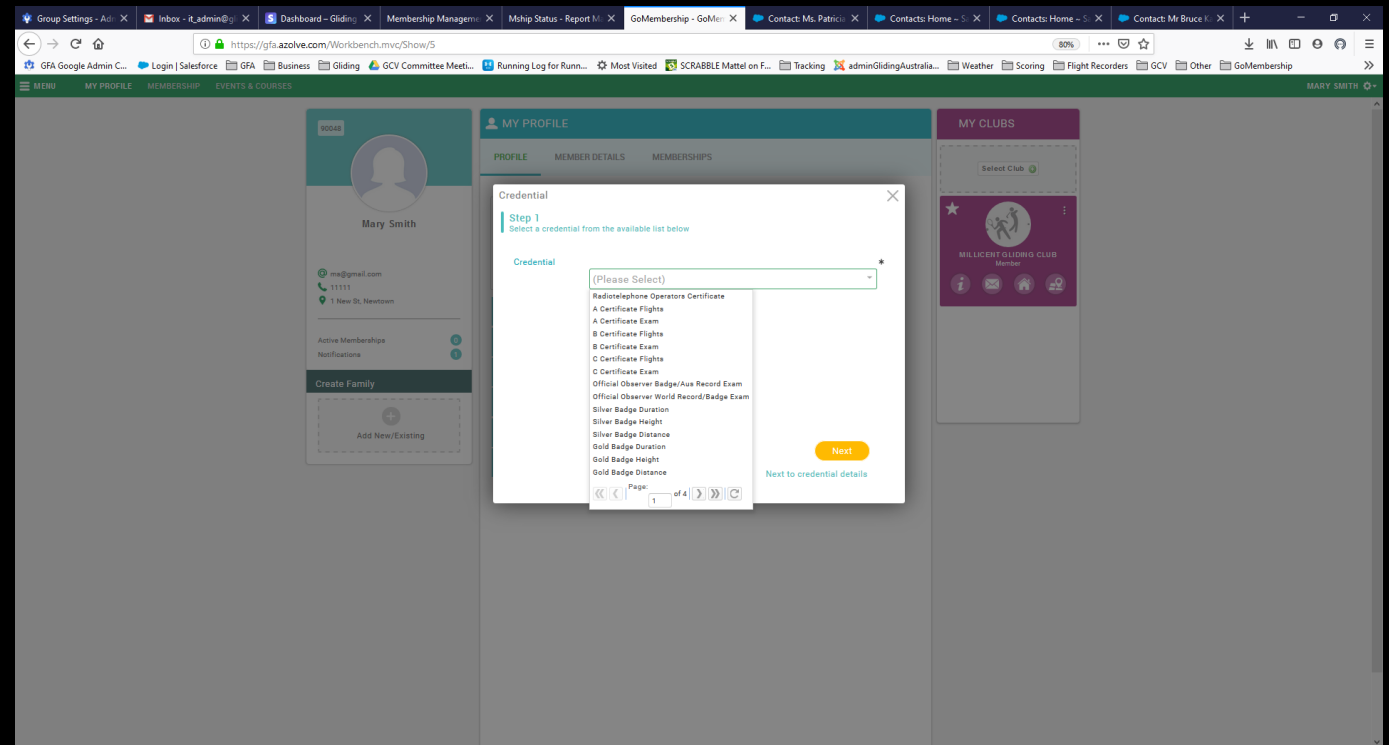
Members start the process to claim a credential

Members must upload documentary evidence to claim their credential

Some Credentials (eg, Gold C Height) count towards a Gold C Qualification

Uploaded documents are checked and the Credential awarded

Some Credentials have expiry dates (Flight Reviews, Official Observer...). Email alerts will be sent



QUALIFICATIONS

Qualifications are achievements that need one or more Credentials

Examples are ABC Certificates, GPC and similar

All Credentials must be completed for a Qualification

Members initiate the process to claim a Qualification

Qualifications are checked and approved

The screenshot shows a web application interface for managing qualifications. The main form is titled 'My Qualifications' and is for user 'Mary Smith (90048)'. It includes the following fields and sections:

- Qualification Name:** A text input field.
- Qualification Category:** A dropdown menu with 'Gold Badge' selected.
- Start Date:** A date picker.
- Valid for (Years):** A text input field.
- Level:** A dropdown menu.
- Credentials Table:** A table with columns 'Credential Name', 'Valid until', and 'Status'. It contains three rows for 'Gold Badge Duration', 'Gold Badge Height', and 'Gold Badge Distance', all with a 'Pending' status.
- Attachment:** A section with an 'Upload' button and a table for file uploads.
- Submit for Review:** A green button at the bottom left of the form.
- Save / Close:** Green buttons at the bottom right of the form.

A modal window titled 'Information on New Qualifications' is open, providing instructions: 'To start a new qualification you must first select a qualification from the drop down list on the left hand side. In the box below you will then be listed with the required courses that you need to pass in order to meet this qualification. You will not be able to submit this qualification until you have passed all the courses and uploaded supporting evidence in the attachment container at the bottom of this form. You can log feedback, questions and comments.' It also includes an 'Add New Note' button.

CHANGEOVER PROCESS

- Membership data will be copied to GoMembership starting 17th Sept 2019
- Renewals will not be available from 17th to 20th Sept
- GoMembership will be available by 20th Sept 2019
- 7 day renewal notices for end September memberships will be sent from GoMembership on 23rd Sept
- New members can join using GoMembership from 18th Sept
- Qualification and Credential Data will be available in GoMembership as soon as possible after 20th Sept. Transfer of this data will be prioritised so that significant Credentials (Medicals, Instructor Ratings, AW Authorities) will be done first.
- This is a big change – please be patient with staff, we are all learning.